



COUNTY OF SANTA CRUZ

701 OCEAN STREET, SANTA CRUZ, CA 95060-4073

(831) 454-2000 WWW.SANTACRUZCOUNTY.US

CARLOS J. PALACIOS, COUNTY ADMINISTRATIVE OFFICER

PRESS RELEASE

Date: August 29, 2020

Media contact: EOC PIO

(831) 713-6887

HOTLINE FOR HOTEL EVACUEES

The Santa Cruz County Emergency Operations Center is pleased to announce a new hotline for evacuees utilizing the free hotel program managed by the State Department of General Services' and supported by FEMA. CZU Lightning Fire Complex evacuees may call 831-454-2181 for the following assistance:

- Evacuees already placed at a hotel may call to renew their seven-day reservation if they are within 24 hours of their reservation's check-out date.
- Current evacuees not yet placed at a hotel may apply for the program.
- General program questions.

Repopulation of the CZU Lightning Fire Complex evacuation zone has begun. Once your evacuation order is lifted, you will be required to check out of your hotel the following morning even if your seven-day reservation has not expired. You must check out of your hotel once you are able to return home. Currently, repopulated areas do not include fire damage.

The repopulation process is ongoing and evacuees should maintain awareness of current evacuation orders. If you have been evacuated but have not been permitted to return home, you may remain in your hotel for the remainder of your seven-day reservation duration. If you are within 24 hours of the end of your seven-day reservation and are still under evacuation order, please call 831-454-2181 for assistance in renewing your reservation.

For a map of evacuated areas to see if your area's evacuation order has been lifted, please visit <https://tinyurl.com/y3zc8hpt>.